



PLATINUM MOUNTAIN

Hotel & SPA

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TERMS AND CONDITIONS FOR THE STAY OF PETS IN PLATINUM MOUNTAIN HOTEL & SPA  
SEPTEMBER 2020

ADMISSION CONDITIONS

1. The basic condition for the possibility of accepting a pet at the Platinum Mountain Hotel & SPA (hereinafter also referred to as: the Facility) is the notification of the Guest's arrival with the animal at the time of booking a stay in the Facility and the Facility's consent. Platinum Mountain Hotel & SPA will inform the Guest within 3 days of making the reservation whether rooms / apartments are available on the date indicated by the Guest, where animals may stay and whether the Facility agrees to accept the animal.
2. When making a reservation, the Guest is obliged to state the species / breed of the animal. The facility may refuse to accept an animal belonging to species / breeds commonly recognized as dangerous or aggressive, in particular those specified in the Regulation of the Minister of Interior and Administration of April 28<sup>th</sup>, 2003 on the list of dog breeds considered aggressive, i.e. : American Pit Bull Terrier , Akbash Dog, Anatolian Karabash, American Bulldog, Argentine Dog, Moscow Guard Dog, Caucasian Shepherd Dog, Majorca Dog - Perro de Presa Mallorquin, Canary Dog - Perro de Presa Canario, Rottweiler, Tosa Inu.
3. The stay of the animal in the Facility is possible only in the case of healthy animals, after the animal's owner presents the animal's health record book, confirming the current rabies vaccinations and deworming.
4. For the safety of guests, an animal staying outside the room / apartment should be kept on a leash and in a muzzle (in the case of dogs), in a cage or terrarium - depending on the species of animal.
5. The fee related to the stay of an animal on premises of the Facility is 50 PLN per day.
6. Failure to report the stay of a pet at Platinum Mountain Hotel & SPA is binding with a financial penalty imposed on the Guest by the Resort in the amount of 500 PLN.

CONDITIONS OF THE STAYING OF THE ANIMAL ON THE FACILITY

1. An animal staying on the premises of the Facility may not disturb other Guests. Pet owners are required to ensure that their pets are kept quiet in the Facility and not disturbing other Guests.
2. The places where the pet may arrive inside the Facility are: room / apartment and Palladium Café & Lobby Bar, as long as it does not disturb other Guests. Apart from the above-mentioned places, the animal cannot stay inside the Facility, in associated places with Gastronomy, in the Recreation zone, in the corridors and in the rest zone in the Lobby.
3. The restrictions referred to in 2<sup>nd</sup> point, does not apply to the guide dog.
4. The owner of the animal is obliged to provide him with bedding in the room / apartment.
5. For safety reasons, rooms and apartments where animals will be kept will be cleaned only when the animal is absent or when its owner is in the room. The owner of the animal should agree with the Facility staff on the hours of cleaning the room or apartment.
6. For safety reasons, while the animal is in the room / apartment, the owner is obliged to display the information on the handle on the outside of the door about the presence of an animal. Tags with this information are available in the room / apartment.
7. Dogs may be led out of the room / apartment only on a leash and in a muzzle, under the care of the owner or an authorized person. No animal may stay outside the room / apartment without the care of the owner or an authorized person.
8. If the Facility finds (in particular as a result of complaints from other Guests of the Facility) that an animal left in the room / apartment disturbs the stay of other Guests, destroys the property of the Facility, or may cause a threat to itself or other Guests, the Facility will try to contact the pet owner to fix the problem. If the contact is impossible, the staff of the Facility may enter the room / apartment where the animal is present, also with the help of the relevant services, and remove the animal from the Facility. The owner of the animal may be charged with all costs resulting from the above activities.



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#### HYGIENE, CLEAN. RESPONSIBILITY

1. The owner of the animal is responsible for maintaining cleanliness after it: in the room and apartment, public areas, as well as in the area surrounding the Facility.
2. The owners of animals are obliged to clean up the waste left by animals on the premises and in the vicinity of the Facility. The facility provides dedicated garbage cans and bags for animal faeces on the premises of the Facility.
3. Pets in the room / apartment should not stay on beds, sofas, chairs or other elements of the Facility's equipment.
4. The owner of the animal is financially responsible for any damage and pollution caused by his pet and is obliged to cover the costs of any damage, in accordance with the rules set out in the law and universally applicable.
5. In matters not covered by these Conditions, the Hotel Regulations or the Apartment Regulations shall apply.

I declare that I have read the above Conditions and accept its terms:

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Date and legible signature