

ANIMATION RULES

1. Platinum Mountain Hotel & SPA and Platinum Apartments provide their youngest guests the possibility of using the Mini Club, as part of which animations for children are held.
2. Animations at the Mini Club are free of charge.
3. The Mini Club is open at fixed hours, information is available on the hotel's website and at the hotel reception. *
4. The Mini Club is intended for children over 4 years of age. Children up to 4 years of age may participate in the activities only under supervision of their parents /tutors.
5. The animators do not provide childcare in the Mini Club, and their job is to organize games and activities for children staying at the hotel.
6. For the sake of health and safety, it is forbidden to stay in the Mini Club for people who are carriers of infectious, viral or bacterial diseases. The parent / tutor is obliged to inform the Mini Club Staff about any illnesses or disability of their child (e.g. asthma, epilepsy, hearing impairment disease).
7. In exceptional cases, when a child causes behavioral problems or threatens other children, Kids Concierge may refuse to accept or order the child to leave the Mini Club. Participants are required to follow the Kids Concierge instructions regarding the game safety and organizational matters.
8. Platinum Mountain Hotel & SPA and the Kids Concierge is not responsible for any damage to property and / or person caused by / to the child or his tutor.
9. The hotel is not responsible for personal belongings brought or left in the Mini Club.

* The rules and the time of animations may be changed.

